

Highlighting the impact compatibility has on the quality of care in a residential service for adults with complex needs and how this can greatly impact the person or people we are supporting

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Introduction

Compatibility in residential services plays a crucial role in fostering well-being, positive interactions, and a cohesive atmosphere for both residents and staff. This presentation examines the impact of compatibility through a real-life case study of a service that opened 18 years ago. Initially, compatibility was not a key consideration in resident placement due to less regulatory oversight. However, as needs evolved, challenges emerged, highlighting the importance of reassessing compatibility.

Aims & Objectives

- ➔ Examine the impact of compatibility within a residential service for adults with complex needs
- ➔ Highlight how fostering compatible environments improves individual outcomes, relationships, and overall quality of care
- ➔ Explore how changes in regulatory governance over time have influenced the importance of compatibility in service provision
- ➔ Discuss the strategies used to assess and maintain compatibility, including multidisciplinary collaboration and continuous care plan reviews
- ➔ Share insights from a case study of a specific residential service and the experiences of those directly impacted

Processes



Outcomes

