



The service is provided for a maximum of 2 years. An exit strategy will be discussed at the initial assessment and each review.

Foyle Floating Support Service

This service provides floating support to people over 65 with complex needs, such as addictions, mental ill health and/or physical health issues, as well as individuals under age 65 with a dementia or brain injury diagnosis.

Staff are available to provide floating support from Monday to Friday, during the hours of 9:00 am to 5:30 pm.



Empowering lives that are valued, meaningful and inclusive, regardless of the complexity of need, every day.

Praxis Care's Mission



Enquiries or Referrals

Floating Support Service, 17 Templemore Business Park, Derry/Londonderry, BT48 0LD

Tel: 0287 1308020

Tracy Smyth
Dementia Carer Coordinator
tracysmyth@praxiscare.org.uk
Tel: 0781 1585823

praxiscare.org/dementia



Foyle Floating Support Service



Admission Criteria

- In the Derry/Londonderry, Strabane, Limavady and Dungiven catchment areas
- **Under 65** with a dementia or brain injury diagnosis
- Have a range of support needs which can be met by the service
- Be agreeable to the referral being made and be willing to avail of the service
- **Over 65** experiencing, or recovering from, mental ill health diagnosis or have complex needs, such as addictions, dementia with acquired brain injury/physical disability with a history of addictions/substance misuse

Referral Process

Foyle Floating Support accepts self-referrals to the service in addition to referrals made by a statutory key worker or other health professional. A referral can be made via telephone or email. Alternatively, applications can be posted. Referrals are placed on a waiting list until initial assessment is completed.

The allocation of places is based on priority of need and the service's ability to meet the need.



About Praxis Care

Shaped around the individual

We are a health and social care charity with 40 years' experience.

We work with 1,500 people with mental ill health, autism spectrum conditions, learning disabilities and dementia.

Our services are innovative, professional and high-quality for people across the spectrum of need, particularly at the higher level of complexity.

Our services for children, young people and adults are spread across Great Britain, Northern Ireland, the Isle of Man and the Republic of Ireland.

We co-develop bespoke plans for individuals in a range of community settings — dynamic to changing need and focused on meaningful individual engagement and outcomes.



"I never left my home on my own for years. With the right support in place I am not only leaving my home, I was supported to attend a social group and started a computer class."

Testimonials

"The support service was the best thing that has happened to me. I previously was too anxious and scared to leave home for a long time but having my support worker makes me feel very comfortable and I notice I don't shake as much when I have the support to leave my home. I have something to look forward to now. Thank you."



"The support provided to my husband has been amazing. My husband is very reluctant to engage with services since his diagnosis of dementia. However, he is very engaged with his support worker's weekly visits, often looking forward to them all week and thinking of topics to discuss with his support worker as he feels relaxed and comfortable around him. I really appreciate that the support worker has made further plans to include additional activities, alongside walks, which is improving his cognitive functioning. He was supported to complete a crossword, and he would not have been able to do this a few months ago. Overall, we feel very happy with the support provided by FFS and I am very grateful for the service."



"Foyle Floating Support have been a life line to me during the pandemic. I was very thankful to the support I received during the lockdowns. My support worker enabled me to access essential shopping, support with my dietary requirements, support to access activities I could do safely in my own home. Having someone to talk to helped improve my mental wellbeing as I wasn't able to leave my home for over a year. Now I have the support to build my confidence and support to leave my home and shop for myself again."



Aims of the Service

This service aims to:

- Provide appropriate quality support to older individuals with complex needs
- Provide housing-related support to maximise the independence of individuals and maintain them in their own tenancy
- Support individuals to achieve and maintain independence in the community
- Ensure that the individual's emotional, social, intellectual, physical and support needs are met
- Promote the principles of choice, respect, dignity, citizenship and confidentiality
- Provide a person-centred approach in support planning and involvement in the service

Support

This list is not exhaustive

- Setting up a home
- Maintaining a home
- Developing social skills
- Developing life skills
- Benefit advice and budgeting
- Advice on health and wellbeing
- Reducing social isolation
- Signposting to other services
- Emotional support
- Practical support
- Promoting social stimulation and inclusion
- Accessing transport
- Advocacy including support with appointments
- Addiction advice
- Accessing employment, volunteering and skill building opportunities