

Statement of purpose

Health and Social Care Act 2008

Part 2

Aims and objectives

Please read the guidance document *Statement of purpose: Guidance for providers*.

<p>Aims and objectives <i>What are your aims and objectives in providing the regulated activities and locations shown in part 3 of this statement of purpose</i></p>
<p>Aims The service aims to optimise meaningful choice and independence for every person we engage with by empowering lives that are valued, meaningful and inclusive, regardless of the complexity of need, every day.</p>
<p>Objectives</p>
<p>1. Provide caring, safe and happy environments for Service Users.</p>
<p>2. Encourage the maximum degree of independence and support so Service Users can grow and develop.</p>
<p>3. Provide opportunities for Service Users to enjoy full and more satisfying lives.</p>
<p>4. Service Users are involved with support plan development, assessment and regular reviews to promote coproduction and ownership. Support plans are outcome based and take into account balanced and positive risk taking.</p>
<p>5. To promote principles of choice, respect, dignity, individuality and confidentiality that leads to Service Users controlling their own lives.</p>
<p>6. To ensure an ethos which places the Service User at the centre of processes, policies and activities.</p>
<p>7. The engagement of Service Users and representatives in the co-production and delivery of individual support plans, risk assessments and positive Behaviour Support plans where required.</p>
<p>8. The provision of communication and administrative systems, which enable Service Users, representatives and staff to express their views and help to shape the development of their services. To develop and share Easy Read materials to support Service User understanding and participation.</p>
<p>9. To liaise with carers, partners and other stakeholders in providing support and resources that meet Service User's needs. This promotes active citizenship by encouraging inclusion and participation within the local community and ensures equality of opportunity in accessing local services</p>
<p>10. Services Users will be positively supported in learning alternatives to presenting with behaviours which challenge services, carried out by strategies, programmes and role modelling. We will work closely with the MDT to arrive at solution focussed agreements and develop appropriate protocols to avert and/or support in times of crisis</p>
<p>11. To ensure the dignity, privacy, confidentiality and individuality of each person we engage with is recognised, maintained and valued</p>
<p>12. To ensure the use of a Complaints and Compliments Policy which is easily</p>

understood and user-friendly. Easy Read/Accessible Information format will be readily available	
13. To ensure all staff are appropriately trained and skilled to enable them to work effectively with service users and others; that the staff team is led by experienced and trained management teams and supported 24hrs per day.	
14. To ensure an ethos which places the Service User at the centre of processes, policies and activities.	
15. To ensure that appropriate written records are maintained and safely stored following principles of confidentiality and GDPR	
16. The identification of key workers for each Service User and core support team	
17. The engagement of Service Users and carers in appropriate stages of the service development (Coproduction model)	
18. To Support the management and maintenance of SU homes, ensuring tenancy can be maintained, the Service User is supported to be a good tenant and the property is safe and suitable to meet Service User needs	
19. Provide support in the SU's family home for a defined period of time to enable a smooth transition into adult Supported Living services, allowing for a period of familiarisation with staff and planned introduction to a new environment	
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